

Charter, barche a vela, gestione e manutenzione imbarcazioni

CORANAVIRUS CANCELLATION POLICY

Dear Partners and Customers

due to Coronavirus (COVID-19) situation, we inform you that *Progettoceano support staff is properly trained and briefed on how to properly prepare and sanitize the yachts.*

Progettoceano has also invested in electrostatic disinfecting technology. Before handover all yacht interior and exterior surfaces will be professionally disinfected using a approved water – soluble disinfectant. And in addition, they will be used equipments for sanitizing based on OZONE.

SO ALL OUR CUSTOMERS WILL ENJOY A SAFE AND STRESS-FREE SAILING VACATION

More, we inform you about our current *COVID Cancellation Policy** in order to reassure and to reduce customer concerns.

FOR EXISTING BOOKINGS:

In the case if the client will be unable to reach the nautical base of Progettoceano for the check-in due to travel restrictions till 20 days before (i.e. official advisory not to travel to the destination, flight cancellation or if the border is closed), we will offer your client the possibility to change the booking date (paying the difference only if due) during the 2022 season.

In the eventual case clients decide to postpone the charter for next year, we will keep the paid sum as deposit. We will change the contract and upgrade the charterprice with 2023 pricelist.

Balance Payment: 30 days before the starting date

FOR NEW BOOKINGS:

- the first payment: 50% of the total charter fee to the confirmation
- balance payment : 4 weeks before the starting date

For all bookings: Rescheduled charters are subject to current pricing. You will have to pay the difference if the booking is more expensive and there will not be a refund if the booking is less expensive.

- * Our policy qualifies COVID-19 disruption as border closures, a govenrment advisory against travelling to your destination or restrictions preventing us from operating your charter at the departure destination. The following doesn't qualify as disruption:
- Failure to provide a negative Covid -19 test to enter the county you are visiting
- A requirement to quarantine to enter the country you are visiting or to retorne home.

In this cases, our usual cancellation terms apply but we recommend you purchase Covid- 19 cancellation insurance when booking.